



Quality Assurance Analyst (Team Leader)

ThitsaWorks Solutions Myanmar Co., Ltd. is a financial technology company based in Myanmar that provides financial technology solutions for Microfinance Institutions and other financial institutions to collect, manage and analyze data needed to run effective operations and to manage risks. ThitsaWorks is passionate about solving complex business and social challenges using data as a tool.

ThitsaWorks believes that poverty can be solved, and that if the poor has access to capital, they will be able to retain the returns of their labor and will be empowered to rise out of poverty. ThitsaWorks also believes that technology a key tool in making this happen. It wants to help financial institutions in Myanmar grow and reach out to the unbanked population and believes that financial inclusion can put an end to poverty.

Quality Assurance Analyst (Team Leader) reports to Deputy Chief Technology Officer.

Responsibilities

- Review business requirements and technical design documents to engineer test cases and conduct testing in all phases of software development lifecycles.
- Liaise with internal teams (e.g., developers and product managers) and external teams to identify system requirements.
- Manage a team of QA & Test engineer and distribute the tasks among the team members
- Mentor and guide the team members if necessary
- Plan the testing process & resources in accordance with the standards set by business and technology teams.
- Create comprehensive and well-structured test plans, test cases and documentation.
- Perform all types of testing (Functional testing, Security testing, User Acceptance, Stress testing, Load testing, etc.) for web app, mobile app and Interfaces (API integration).
- Review user interfaces for consistency and functionality.
- Record test progress and results.
- Code automated test scripts (regression tests, unit test, etc.).
- Develop automation scripts to incorporate regression tests in DevOps pipeline.
- Provide second level support in troubleshooting production bugs and reproducing them for developers.
- Estimate, prioritize, plan and coordinate testing activities to meet Scrum timeline and release dates.
- Drive innovation and streamline overall testing processes.



THITSAWORKS

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- Stay up-to-date with new testing tools and test strategies.
- Extensively used and developed SQL scripts/queries in backend testing of Databases.
- Any other duties as assigned by the supervisor

Requirements

- Bachelor's Degree in Computer Science, Information Systems or related technical field, required.
- Minimum 3 years of experience as software quality assurance tester.
- Excellent analytical and problem-solving skills.
- Experience in writing clear, concise and comprehensive test plans and test cases.
- Experience with automated testing tools (such as Selenium, Jmeter), developing test scripts, regression testing and API testing.
- Must have skills Postman, JIRA/Service Desk, SQL, JavaScript and any object-oriented programming.
- Familiarity with Kubernetes, Docker Composer, Swagger, Yaml files, etc.
- Excellent communication skills both verbal and written.
- Strong knowledge of financial business logic and QA methodologies.
- Independent, a quick learner and a team player in a fast-paced environment.
- Accommodate work schedule and works flexible hours to meet crucial project deadlines as required.
- Lead the QA & test team members effectively
- Prepare and assign the work plan for team members

Candidates who are independent and can work in a team spirit with above qualifications are invited to submit updated CV and a cover letter to recruitment@thitsaworks.com.

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